

thebigword

A woman with dark hair tied back, wearing a black headset with a microphone, is smiling broadly while looking at a laptop. She is wearing a dark, vertically striped short-sleeved shirt. Her right hand is raised near her ear, possibly adjusting the headset. The background is a blurred office setting with a desk lamp and window blinds.

**TELEPHONE
INTERPRETING
USER GUIDE**

MULTI PARTY TO CONFERENCE CALLS NEW GUIDE FOR TELEPHONE INTERPRETING CONFERENCE CALLS

For quick access follow these simple steps:

1 Dial

2 Enter your access code: followed by the # key

3 Enter the language code from the list below, followed by the # key:

Albanian	702	Hindi	994	Nepali	741	Tagalog	762
Amharic	91	Hungarian	724	Oromo	796	Tamil	729
Arabic	92	Italian	995	Pashto	98	Tetun	551
Bahasa Indonesia	727	Japanese	96	Polish	5	Thai	992
Bengali	706	Kirundi	70	Portuguese	996	Tigrinya	773
Bulgarian	707	Korean	3	Punjabi	749	Turkish	764
Cantonese	93	Kurdish (Kurmanji)	520	Romanian	750	Twi	709
Czech	710	Kurdish (Sorani)	730	Russian	997	Ukrainian	765
Farsi (Afghan)	712	Kurdish (Bahdini)	731	Serbo-Croat	752	Urdu	999
Farsi (Persian)	94	Language Identifier	700	Sinhala	754	Vietnamese	2
French	95	Latvian	733	Slovak	755	Yoruba	794
Georgian	784	Lingala	734	Somali	757	Zulu	770
German	4	Lithuanian	735	Spanish	1	More Languages	700
Greek	993	Mandarin	97	Sudanese	542	Unknown	0
Gujarati	738	Mandinka	739	Swahili	998		
Hebrew	722	Mirpuri	533	Sylheti	526		

To initiate a three-way call:

4 To dial the third party, **press the * key then press 1**; enter the number you wish to dial and confirm the number when prompted.

5 If the user does not answer the call, you can leave a voicemail or **press the * key then press 3** to redial the same number.

6 To try a different number or release the third-party call, **press the * key then press 2**. Press the * key and then **press 1** to start a new three-way call.

7 Press the * key then **9** at any point to listen to the instructions again.

If you have any questions, please contact the Help Desk **0333 344 9479** or email: ukgovinterpreting@thebigword.com

TELEPHONE INTERPRETING LANGUAGE CODES

Afar	535	French (Canada)	511	Lugandan	718	Sinhala	754
Afrikaans	701	Fukienese	715	Macedonian	775	Slovak	755
Akan	723	Fulani	745	Mai Mai	548	Slovene	756
Albanian	702	Fuzhou	546	Malagasy	736	Somali	757
Alcholi	728	Ga	505	Malay	737	Soso	333
Amharic	91	Gaelic (Scottish)	545	Malayalam	507	Spanish	1
Arabic	92	Garre	774	Maltese	512	Sudanese	542
Armenian	772	Georgian	784	Mandarin	97	Swahili	998
Asante	510	German	4	Mandinka	739	Swati	525
Assamese	504	Greek	993	Marathi	714	Swedish	761
Assyrian	502	Gujarati	738	Marshallese	292	Sylheti	526
Azerbaijani	778	Hakka	513	Mirpuri	533	Tagalog	762
Bahasa Indonesia	727	Hausa	721	Mixteco Alto	298	Taiwanese	763
Basque	705	Hebrew	722	Mongolian	790	Tajik	788
Belarussian	779	Hindi	994	Mulam	146	Tamil	729
Bengali	706	Hmong	744	Mwini, dial	516	Telugu	532
Berber	530	Hungarian	724	Ndebele	521	Tetun	551
Bosnian	17	Ibo	759	Nepali	741	Thai	992
Bravanese	547	Icelandic	725	Norwegian	742	Thmne	527
Bulgarian	707	Ilocano	726	Not Applicable	0	Tibetan	798
Burmese	708	Italian	995	Nuer	795	Tigrinya	773
Cambodian	991	Japanese	96	Oromo	796	Tongan	792
Cantonese	93	Jula	517	Pahari, dial	524	Trukese	740
Catalan	506	Kachchi	534	Pangasinan	514	Tshiluba	760
Cebuano	768	Karen	257	Papiamento	743	Turkish	764
Chaldean	503	Kashmiri	508	Pashto	98	Turkmen	791
Creole (Haitian)	780	Kazakh	786	Pidgin, Nigerian	522	Twi	709
Czech	710	Kirghiz	787	Polish	5	Ukrainian	765
Danish	711	Kirundi	70	Portuguese	996	Urdu	999
Dinka	748	Kongo	518	Pothwari	523	Uzbek	793
Dutch	713	Korean	3	Pulaar	746	Vietnamese	2
Esperanto	529	Krio	720	Punjabi	749	Welsh	531
Estonian	783	Kurdish (Kurmanji)	520	Reer Hamar	1002	Wolof	747
Ewe	771	Kurdish (Sorani)	730	Romanian	750	Xhosa	769
Fanti	509	Kurdish(Bahdini)	731	Russian	997	Yiddish	528
Farsi (Afghan)	712	Language Identifier	700	Rwandan	519	Yoruba	794
Farsi (Persian)	94	Laotian	732	Samoan	104	Zulu	770
Finnish	716	Latvian	733	Serbo-Croat	752		
Flemish	501	Lingala	734	Shanghaiense	515		
French	95	Lithuanian	735	Shona	753		

If you have any questions, please contact the Help Desk

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TELEPHONE INTERPRETING LANGUAGE BOOKING SERVICE

AVAILABLE WITHIN 48 HOURS

Azerbaijani	Hausa
Akan	Hakka
Armenian	Mandinka
Mongolian	Malayalam
Laotian	Yoruba
(Bahasa) Indonesian	Kurdish Kurmanji
Twi	Malay
Igbo	Krio
Wolof	Luganda
Sinhalese	Hebrew
Oromo	Georgian
Burmese	Ukrainian

LANGUAGES THAT WILL REQUIRE FLEXIBILITY FOR ARRANGING

Soninke
Shona
Norwegian (rare)
Zulu
Edo
Tetum (rare)
Swedish
Dutch
Fulani

To request an Interpreter for any of the above languages, please email your query to TIbookings@thebigword.com with the following information:

Your Telephone Interpreting Access code
Language
Date & Time
Duration of call (estimated)

We will inform you with the outcome as soon as possible.

If you have any questions, please contact the Help Desk

0333 344 9479